

Questions and Answers

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1. General Product Information

1.1 What is AutoCAD 2011 for Mac software?

AutoCAD® 2011 for Mac® software is a version of AutoCAD software developed specifically to run on Mac OS® X.

1.2 How is AutoCAD 2011 for Mac software similar to AutoCAD 2011 software?

AutoCAD for Mac software includes familiar AutoCAD capabilities like 2D and 3D design tools, including 3D free-form modeling capabilities; 3D visualization and rendering; advanced customization of the menu, as well as support for LISP and ObjectARX®/DBX applications; and more. AutoCAD for Mac software creates files in the same native DWG™ file format as AutoCAD software.

1.3 How is AutoCAD 2011 for Mac different from AutoCAD 2011?

A primary difference is in the user interface. AutoCAD 2011 for Mac has been designed to follow common native Mac application user interface guidelines. Instead of a ribbon, AutoCAD 2011 for Mac software has the familiar Apple menu bar, and a number of workflow-based palettes. AutoCAD for Mac also supports native Mac OS X behavior, such as Cover Flow navigation and Multi-Touch gestures

You can create custom scripts, linetypes, hatch patterns, and command aliases, as well as AutoLISP® and ObjectARX applications, in AutoCAD 2011 for Mac; however, there is no support for DCL in AutoLISP, nor is there access to some of the custom AutoCAD user interface controls in ObjectARX. Technologies specific to Windows®, such as Visual Basic for Applications, OLE objects, and Windows Media® Audio, are not supported in AutoCAD 2011 for Mac.

The most commonly used functionality of AutoCAD is included in AutoCAD for Mac. However, there are a few commands that are not included in this first release, including layer filters, layer groups, and layer states; Sheet Set Manager; and DGN, PDF, and DWF™ underlay support.

1.4 Who should use AutoCAD for Mac?

AutoCAD 2011 for Mac software is suited for designers, architects, and engineers who prefer to work in a native Mac environment, and who need to create, edit, or review conceptual designs, 3D models, technical drawings, and documentation.

The functionality in AutoCAD 2011 for Mac software makes this release best suited for users in small to medium businesses who do not require features supporting an enterprise wide workflow.

2. Pricing and How to Buy

2.1 What are the purchasing options and pricing for AutoCAD 2011 for Mac software?

AutoCAD 2011 for Mac software is available through authorized resellers or from the Autodesk Store at www.autodesk.com/store. If you need help finding a reseller, refer to www.autodesk.com/reseller. Consult your local reseller or the Autodesk Store for pricing information and for information on Autodesk Subscription.

2.2 Can I try AutoCAD 2011 for Mac before I buy it?

Yes, you can try out AutoCAD 2011 for Mac software by downloading a trial version at www.autodesk.com/autocadmactrial. This fully functioning version of AutoCAD 2011 for Mac is available as a free* 30-day trial.

3. System Requirements and Licensing

3.1 What are the system requirements for AutoCAD 2011 for Mac?

Hardware ModelID: MacPro4,1 or later; MacBookPro5,1 or later (MacBookPro6,1 or later recommended); iMac8,1 or later (iMac11,1 or later recommended); MacMini3,1 or later (MacMini4,1 or later recommended); MacBookAir2,1 or later; MacBook5,1 or later (MacBook7,1 or later recommended)

Operating system: Mac OS X v10.6.4 or later; Mac OS X v10.5.8 or later

CPU: 64-bit Intel® processor

Memory: 2GB RAM (4GB recommended)

Hard disk: Installation 1GB

Graphics card: All graphics cards on supported hardware

Display resolution: 1280 x 800 with True Color (1600 x 1200 with True Color recommended)

Keyboard: U.S., U.K., or France keyboard layout

Pointing device: Apple® Mouse, Magic Mouse, Magic Trackpad, MacBook Pro trackpad, or MS-compliant mouse

Printers: All Mac OS X-compliant printers

3.2 Does AutoCAD 2011 for Mac software use product activation?

Yes, with AutoCAD 2011 for Mac software the authorization process includes product activation.

3.3 What is product activation?

Product activation is a software-based license management technology used by most Autodesk software products. It is a secure, easy process that allows users who have purchased legitimate software licenses to run their Autodesk software. The process verifies that the serial number is valid and that the software has been activated only on eligible computers. Product activation does not change the way the software works for licensed users. It is similar to activation mechanisms previously used in Autodesk products but improves security and license management.

3.4 Why is Autodesk requiring Autodesk customers to activate their software?

Product activation is a simple way to reduce and deter unauthorized use and casual copying of Autodesk products, with little to no impact on loyal customers.

3.5 How do I activate my software?

Through the activation and registration interface, you can activate your product 24 hours a day, seven days a week, on the Internet or via email. Either option takes only a few steps to complete and requires your product serial number and registration information.

3.6 What if I have more than one computer? Will product activation allow me to use the software on multiple machines?

Autodesk recognizes that some users may need to operate the software when they are away from their usual work location. To accommodate this need, the product activation technology allows an employee to install the software on a second computer owned by the employee's company, provided it is for use away from the employee's usual work location, the software is used only by that employee and no other, and only one of the two copies of the software is ever in use at any one time. Consult the Autodesk Software License Agreement for details about using the software on a second computer.

3.7 Does AutoCAD 2011 for Mac support network licensing?

The first release of AutoCAD 2011 for Mac does not support network licensing.

3.9 Can I transfer my AutoCAD license between platforms (from AutoCAD to AutoCAD for Mac, and vice versa)?

AutoCAD and AutoCAD for Mac are licensed separately. You can transfer your AutoCAD 2011 license to a license for AutoCAD 2011 for Mac, or vice versa, by contacting your local reseller and paying a platform exchange fee. You can also upgrade from a previous version of AutoCAD to AutoCAD 2011 for Mac. To find a local reseller, go to www.autodesk.com/reseller.

3.10 Where can I find more information about software activation?

More information on product activation can be found at www.autodesk.com/activation.

4. Compatibility and Interoperability

4.1 Do third-party applications based on previous Windows versions of AutoCAD software work with AutoCAD 2011 for Mac software?

Most LISP routines that work in AutoCAD 2011 will run without modification in AutoCAD 2011 for Mac. LISP routines that are dependent upon DCL or COM interfaces such as VLA or VLAX are not supported in AutoCAD 2011 for Mac.

Existing ObjectARX applications will require some effort on the behalf of the developer to work in AutoCAD for Mac. At a minimum, ObjectARX applications need to be recompiled for Mac OS X. The API (application programming interface) libraries used by those applications, and the availability of those libraries on Mac OS X, will give some indication of the modification necessary for the application to work in AutoCAD 2011 for Mac. For example, the ObjectARX sample applications compile without modification. Conversely, an application making multiple win32 system calls will need to be modified.

4.2 Can I migrate customizations from AutoCAD 2011 to AutoCAD 2011 for Mac?

AutoCAD 2011 customizations cannot be directly migrated to AutoCAD 2011 for Mac. However, AutoCAD 2011 for Mac uses a subset of the AutoCAD 2011 cui/cuix XML schema to define the user interface. The values are interpreted slightly differently (for example, ribbon panels become workflow groups) but they are very similar. AutoCAD 2011 for Mac supports Menu and Workflow customization; however, constructs like Profiles and Workspaces are not supported in AutoCAD 2011 for Mac.

4.3 Can I open and save DWG files created in previous versions of AutoCAD in AutoCAD 2011 for Mac?

AutoCAD 2011 for Mac reads DWG files from the following previous versions of AutoCAD software: AutoCAD Release 14, 2000, 2004, 2007 and 2010. AutoCAD 2011 for Mac has a built-in Save As function, so you can save drawings to and from AutoCAD releases using the AutoCAD Release 14, 2000, 2004, 2007 and 2010 DWG format(s). In addition, you can use the Save As AutoCAD Release 12 DXF™ command to support drawings to and from releases prior to AutoCAD Release 14.

4.4 Can I open DWG files created in AutoCAD 2011 for Mac in older versions of AutoCAD?

You can open an AutoCAD 2011 for Mac drawing using AutoCAD 2010 and AutoCAD 2011. For opening drawings with versions prior to AutoCAD 2010, you should use DWG TrueView™ software to translate DWG files to AutoCAD Release 14, 2000, 2004, and 2007 file formats. DWG TrueView can be downloaded at www.autodesk.com/dwgtrueview. DWG TrueView does not require the AutoCAD application in order to convert DWG files.

5. Support and Training

5.1 How can I get personalized support and training for AutoCAD 2011 for Mac software?

If you purchased this product from an Autodesk Authorized Reseller, contact your reseller for support and training information. To locate an Autodesk Authorized Reseller in your area, call your local Autodesk office or visit the Autodesk website at www.autodesk.com/reseller.

You can also visit www.autodesk.com/autocad-support for a list of the support options from Autodesk.

5.2 Is technical support available through Autodesk Subscription?

When you enroll your AutoCAD for Mac software license in Autodesk® Subscription, you are entitled to direct technical support via the web. Your Autodesk distributor, Autodesk Authorized Reseller, or Autodesk retailer can provide you with Autodesk Subscription enrollment rules, terms and conditions, and program and pricing details for your location. For more information about Autodesk Subscription, visit www.autodesk.com/subscription.

5.3 How do I find out if service packs are available for AutoCAD 2011 for Mac software?

In the event that Autodesk releases an AutoCAD 2011 for Mac software service pack, the user will be notified from within the product. AutoCAD 2011 for Mac recognizes if you have the most up-to-date release and prompts you if there is an update available.

6. Subscription

6.1 What benefits does Autodesk Subscription offer?

Autodesk Subscription is a software maintenance and support program that provides exclusive advantages and delivers the lowest total cost of ownership in your AutoCAD for Mac Software. Automatically get access to download any new versions or incremental product enhancements for AutoCAD for Mac software released during the term of your subscription, as well as exclusive license terms that are available only to Subscription members. A range of community resources, including web support direct from Autodesk product support specialists, make Autodesk Subscription the best way to optimize your investment in AutoCAD for Mac.

The Subscription fee includes these benefits:

- Autodesk Subscription offers a way to make your software costs predictable. Whether you opt for a one-year subscription or a multiyear contract, the costs are known for the entire term of your contract.
- Product enhancements may include extensions, advantage packs, or other rich content, and many of these enhancements are exclusive to Subscription members. Subscription members can access these new product downloads that add new functionality and/or features to your AutoCAD for Mac software. Since

they can adapt easily into your current workflows, you can apply them immediately to your new projects to help you stay competitive.

- Autodesk Subscription helps make managing software licensing hassle-free and flexible, including the ability to use AutoCAD for Mac software in the office and at home.
- Get what you need to help you stay productive with AutoCAD for Mac software. With web support you get direct, one-to-one communication with Autodesk product support specialists for answers to your installation, configuration, and troubleshooting questions.

To learn more, take the Subscription tour at www.autodesk.com/subscription.

6.2 What product downloads are available for Subscription members?

Product downloads may include the current release of the software, extensions, advantage packs, or other content for AutoCAD for Mac software. These enhancements are exclusive to Subscription members and will be able to be downloaded from the Subscription Center at www.autodesk.com/subscriptionlogin.

*This product is subject to the terms and conditions of the end-user license agreement that accompanies download of the software.

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